

May 2023

The High Country Local Area will follow [Commission Policy Statement 11-2021](#): Eligible Training Provider Guidelines, Penalties, Appeal Process and Performance Reporting for purposes of meeting Eligible Training Provider (ETP) requirements in accordance with the Workforce Innovation and Opportunity Act (WIOA) of 2014. The Eligible Training Provider List (ETPL) is North Carolina's statewide list of approved providers of training services who are eligible to receive WIOA Title I-B funds, if approved by the local Workforce Development Board (WDB) and is located on NCWorks Online.

This policy statement provides eligibility criteria, biennial certification procedures, penalties, and appeals processes for implementing ETP requirements and are applicable to providers of occupational skills training services for adults, dislocated workers, youth, and other populations as defined by WIOA Title 1-B.

The High Country area has placed no additional restrictions on the selection of training providers outside of the referenced Policy Statement 11-2021. To be an eligible training provider and listed on NCWorks Online, organizations must meet definitions and guidelines per the policy statement and be initially approved at the State level. Each individual WDB can select the training providers and programs it wishes to use within its region as necessary. General considerations of local approval include a review of customer choice, alignment of career pathways, success of the program, likelihood of entering employment upon completion of training, and cost of training.

Training providers are responsible for keying their information and programs into NCWorks Online. Local WDB staff will assist training providers as needed in keying data and reviewing programs. The local WIOA Service Provider must ensure that training programs are approved locally in order to provide training assistance to WIOA customers.

WIOA requires the reporting of performance information on ETP to USDOL for all programs of study included on the ETPL. The State will collect performance data from eligible training providers on an annual basis which assists NC to maintain a list of high-quality training providers and enables participants to make informed decisions on the types of training that will lead to their individual success. Key performance measures include credential attainment rates and employment rates in the second and fourth quarters after program exit.

Training providers not meeting requirements per this policy statement may be considered ineligible, suspended, or terminated.

Training provider inquiries may be directed to ETPL@ncworks.gov or to the WDB.