

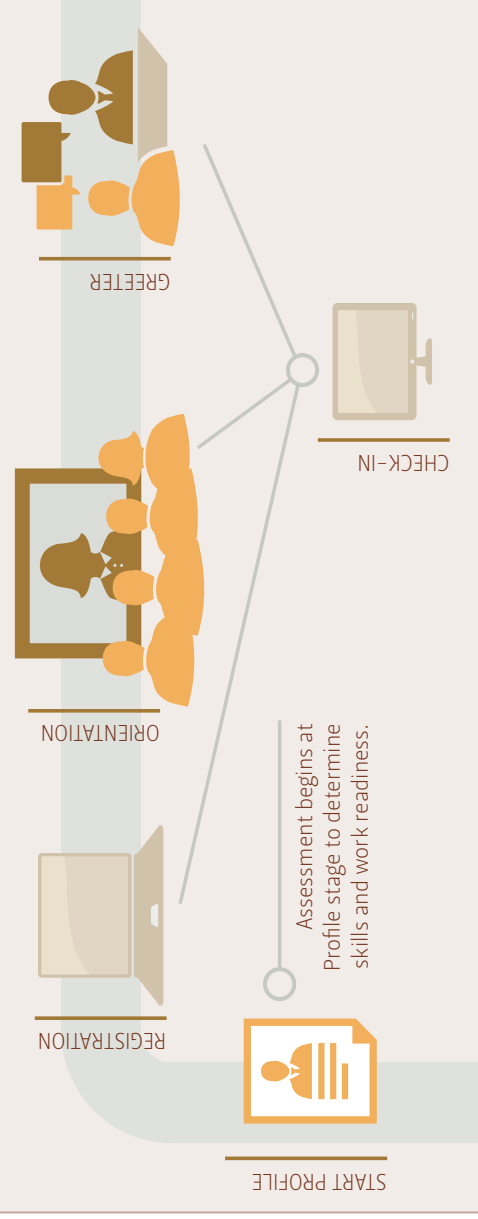
Functional Areas and Process for Workforce Development System in North Carolina

Service Delivery

Employer

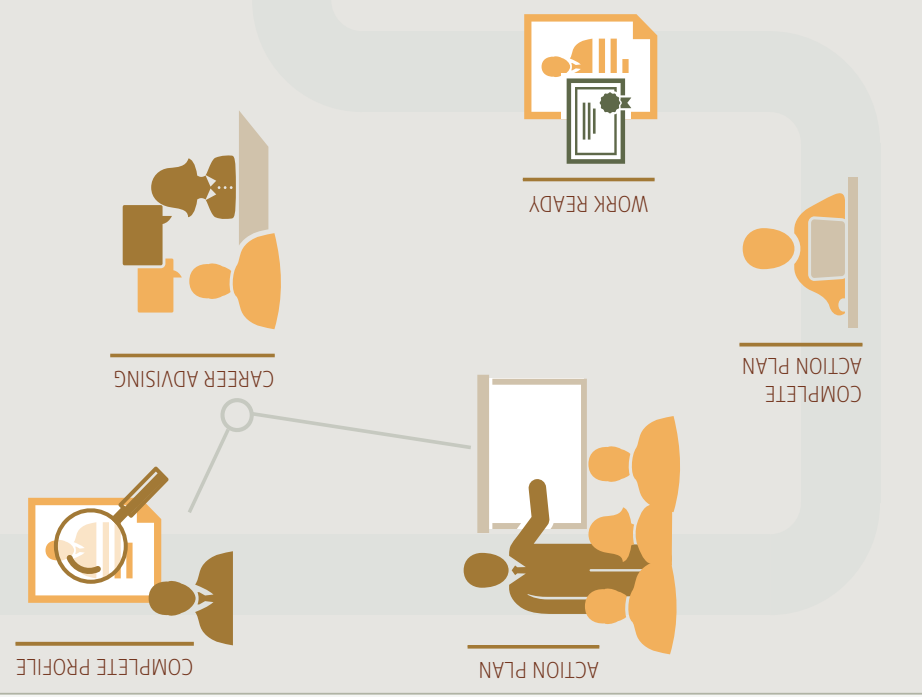
Job Seeker

TALENT ENGAGEMENT

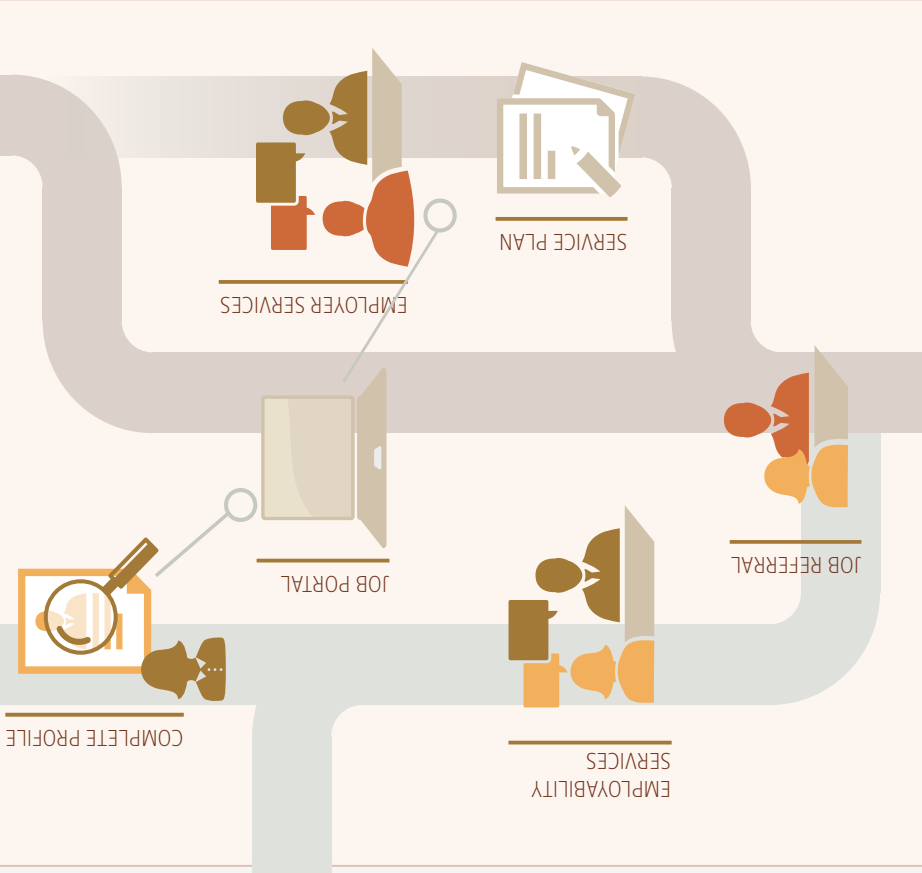


If preliminary assessment suggests Work Ready, then individual moves to TES

TALENT DEVELOPMENT



TALENT EMPLOYMENT SOLUTIONS



PRODUCT BOX

- Case management or service coordination
 - Specialized assessments/testing/in-depth interviewing and evaluation
 - Development of an individualized employment plan
 - Counseling or career planning (individual or group)
 - Basic job readiness, short-term pre-vocational skills which may include: communication skills, interviewing skills, punctuality, personal maintenance skills, English as a Second Language (ESL), remediation and workplace literacy
 - Literacy activities related to basic workforce readiness
 - Adult basic education, GED preparation
 - Job search assistance
 - Work experience (paid or unpaid)
 - Internships
 - Referrals to training
- Adult education and literacy activities in combination with other training services and/or job skills
 - Customized training
 - Entrepreneurial training
 - Job readiness training (specific occupation skills)
 - Occupational skills training
 - On-the-job training
 - Programs that combine workplace training with related instruction
 - Skill upgrading and retraining



Employed