

### 2015

### **HCWDB Career Center Analysis**



### NCWorks Career Center: Sparta - Facts & Figures 115 Atwood Street, Sparta, NC (336) 372-9675

#### **Facility Costs**

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	Alleghany County	BDC	\$4,200.00	
Electricity	Alleghany County		\$0.00	
Phone (Local land line)	WIA	Skyline Membership	\$2,503.00	
Phone (Long Distance if different)	WIA	AT&T	\$820.00	
Internet Services	Alleghany County	WCC	\$0.00	
Heating Fuel (if different from Electric)	Alleghany County	Included in rent	\$0.00	
Water, Sewer, Garbage	Alleghany County	Included in rent	\$0.00	
Facility Cleaning	Alleghany County	Included in rent	\$0.00	
Other (Specify)			\$0.00	
<b>Grand Total Annual Costs</b>			\$7,523.00	

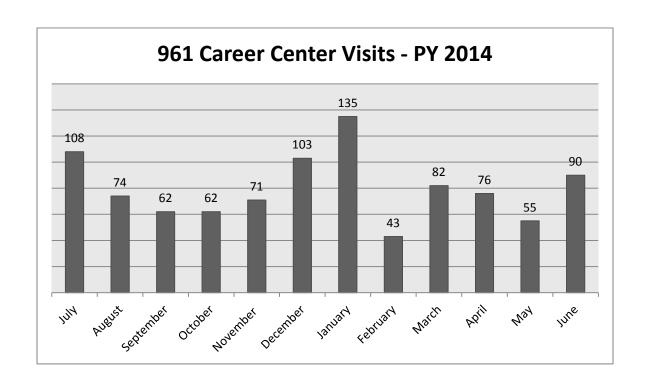
#### **Staffing Information**

On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIA Adult/DW	Tuesday & Thursday	1	Case management, training assistance, career counseling, follow-up services, business services
WIA Youth	Tuesday & Thursday	1	Youth (training assistance, supportive services, counseling)
DWS TBD	Tuesday & Thursday	1	All DWS services provided

The WIA Director and DWS Manager are available on-site as needed.

#### **Center Hours:**

Tuesday & Thursday 8:00-5:00 (closed for lunch 12-1)



<sup>\*</sup>Effective August 1<sup>st</sup>, 2015 the Alleghany NCWorks Career Center will be open Monday – Friday 8:00am – 5:00pm (closed for lunch 12-1).



NCWorks Career Center - Sparta

115 Atwood Street Sparta, NC

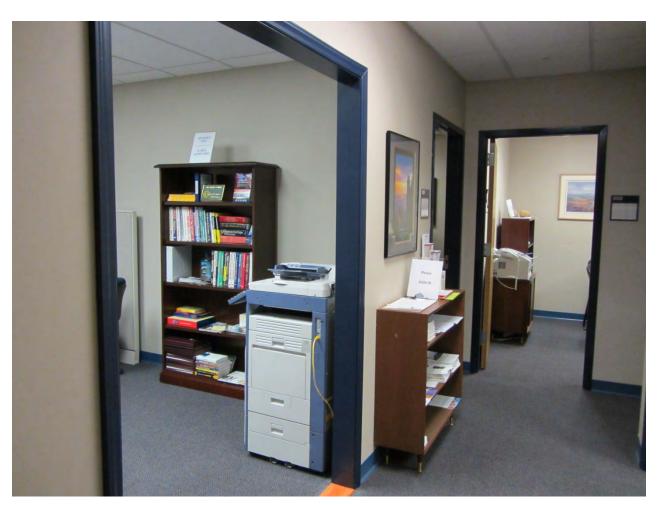
# NCWorks Career Center: Sparta Outside



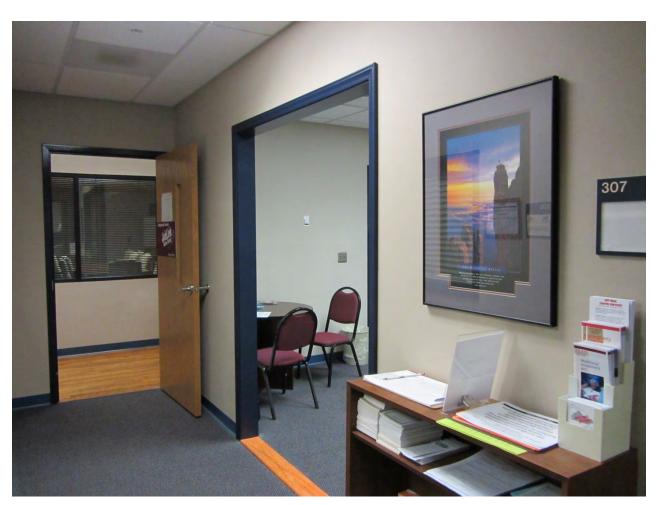
### NCWorks Career Center: Sparta Resource Area



# NCWorks Career Center: Sparta Main Entrance/Resource Area



# NCWorks Career Center: Sparta Main Entrance/Resource Area



NCWorks Career Center: Jefferson - Facts & Figures
Ashe Community Central, 626 Ashe Central School Road, Unit 6, Jefferson, NC (336) 982-5627

#### **Facility Costs**

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	WIA	Ashe Community Central	\$8,638.00	
Electricity	Included in rent		\$0.00	
Phone (4 local land lines & fax)	WIA	Ashe Co. Skyline	\$3,945.00	
Phone (Long Distance if different)	WIA	AT&T	\$416.00	
Internet Services	Included in rent		\$0.00	
Heating Fuel (if different from Electric)	Included in rent		\$0.00	
Water, Sewer, Garbage	Included in rent		\$0.00	
Facility Cleaning	Included in rent		\$0.00	
Other (Specify)			\$0.00	
<b>Grand Total Annual Costs</b>			\$13,414.00	

#### **Staffing Information**

On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIA Adult/DW	Mon, Wed, Friday	1	Case management, training assistance, career counseling, follow-up services, business services
WIA Youth	Mon, Wed, Friday	1	Youth (training assistance, supportive services, counseling)
TAA	Wed, Friday	1	TAA services provided
Wagner-Peyser	Mon, Wed, Friday	1	Wagner-Peyser services are provided
DWS Manager	Monday	1	On-site to assist customers and staff as needed
Wilkes Community College HRD	Mon, Wed, Friday	1	Assists customers in the resource area and hold classes on-site
Winston-Salem Urban League	Mon, Wed, Friday	1	Provides assistance for the Welcome Function of the center

The WIA Director is available on-site as needed.

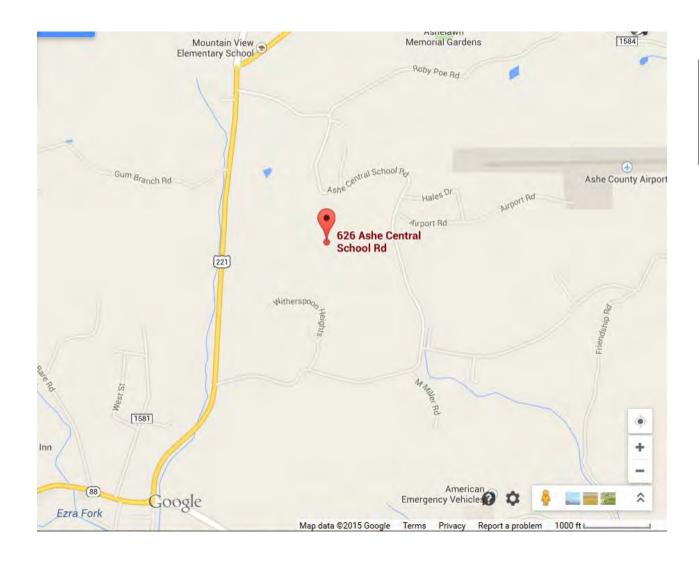
#### **Center Hours:**

Monday, Wednesday, Friday 9:00-4:00 (closed for lunch 12-1)



<sup>\*</sup>DSS services are available within the building.

<sup>\*</sup>Effective August 1<sup>st</sup>, 2015 the Alleghany NCWorks Career Center will be open Monday – Friday 8:00am – 5:00pm (closed for lunch 12-1).



NCWorks Career Center – Jefferson

626 Ashe Central School Road Jefferson, NC 28640

# NCWorks Career Center: Jefferson Outside



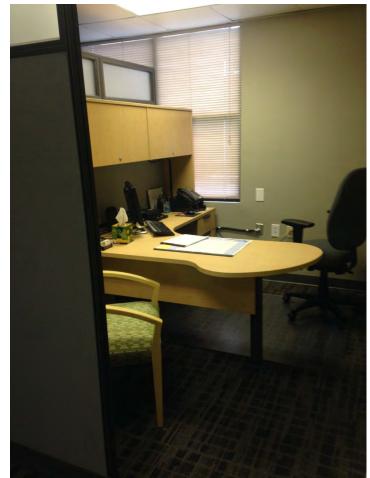
### NCWorks Career Center: Jefferson Resource Area



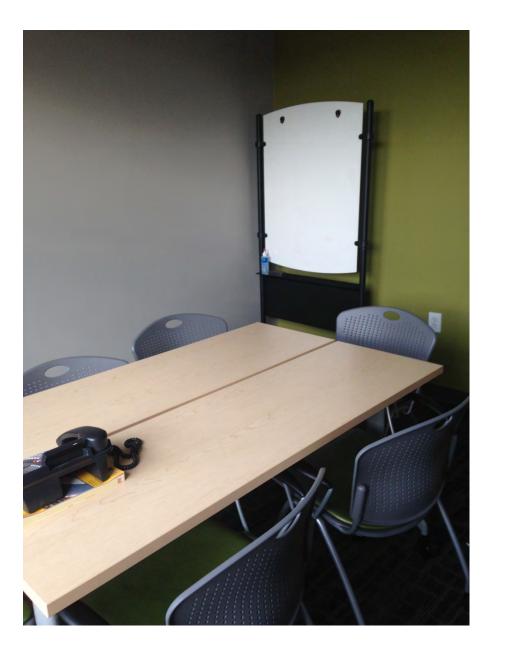


### NCWorks Career Center: Jefferson Staff Cubicle Area





# NCWorks Career Center: Jefferson Conference Room



#### **NCWorks Career Center: Newland - Facts & Figures**

428 Pineola Street, Newland, NC (828) 737-5419

#### **Facility Costs**

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	WIA	Blackburn Building	\$9,600.00	
Electricity	WIA	Mountain \$2,400.0 Electric		
Phone (Local land line, long distance, line charges, fax line)	DWS		\$1,350.00	
Phone (Long Distance if different)	N/A		N/A	
Internet Services	DWS		\$8,640.00	
Heating Fuel (if different from Electric)	N/A		\$0.00	
Water, Sewer, Garbage	WIA	Town of Newland	\$240.00	
Facility Cleaning	WIA	Marine Jones	\$5,400.00	
Cell phones tied to this location	WIA	Verizon Wireless	\$1,440.00	
Other (Specify) Copier Rental	WIA	Advanced Business Equipment	\$2,376.00	
<b>Grand Total Annual Costs</b>			\$31,446.00	

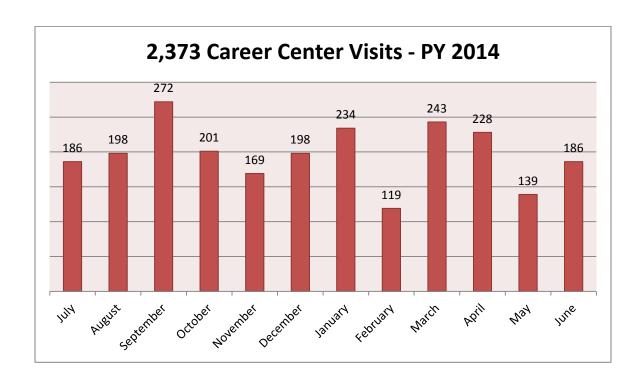
#### **Staffing Information**

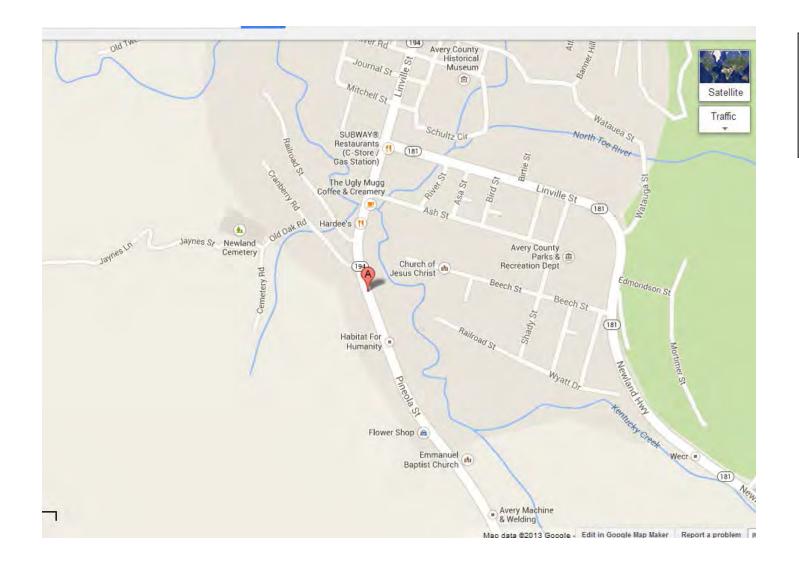
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIA Adult/DW case manager	Monday - Friday	1.5	Case management, training assistance, career counseling, follow-up services.
WIA Youth	Tuesday & Thursday	1	Youth (training assistance, supportive services, counseling)
DWS	Tuesday & Thursday	1	All DWS services provided

The WIA Director, DWS Manager, and Business Services Representative are available on-site as needed.

#### **Center Hours:**

Monday – Thursday 8:30-5:00 (closed for lunch 12-1); Friday 8:30-12:00 noon.





Avery County Career Center

428 Pineola Street Newland, NC

# NCWorks Career Center: Newland Outside



### NCWorks Career Center: Newland Resource Area





# NcWorks Career Center: Newland Main Office Area/Resource Area



### NCWorks Career Center: Newland Staff Cubicle Area



NCWorks Career Center: Spruce Pine - Facts & Figures
Mayland Community College Campus
200 Mayland Drive, Spruce Pine, NC 28777 (828) 766-1195

#### **Facility Costs**

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	MCC		\$0.00	
Electricity	MCC		\$0.00	
Phone (Local land line, long distance, line charges, fax lines)	MCC		\$0.00	
Phone (Long Distance if different)			\$0.00	
Internet Services	MCC		\$0.00	
Heating Fuel (if different from Electric)	MCC		\$0.00	
Water, Sewer, Garbage	MCC		\$0.00	
Facility Cleaning	MCC		\$0.00	
Cell phones tied to this location				
Other (Specify)			\$0.00	
<b>Grand Total Annual Costs</b>			\$0.00	

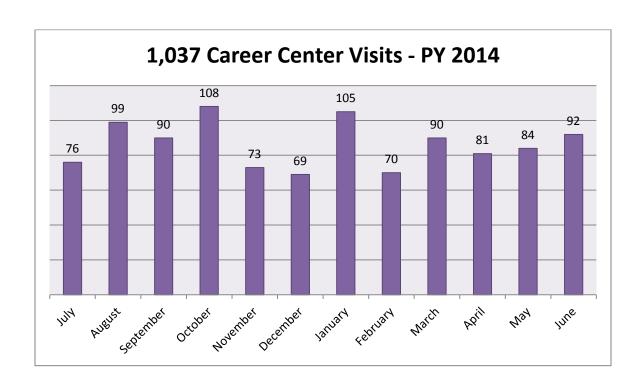
#### **Staffing Information**

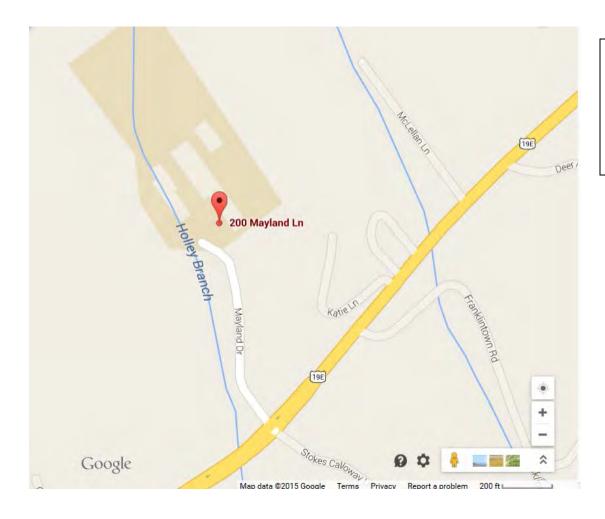
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIA Adult/DW/Youth	Monday & Wednesday	1	Case management, training assistance, career counseling, follow-up services, youth services(training assistance, supportive services, counseling)
DWS	Monday & Wednesday	1	All DWS services provided

The WIA Director, DWS Manager, and Business Services Representative are available on-site as needed.

#### **Center Hours:**

Monday & Wednesday 8:00-5:00 (closed for lunch 12-1)





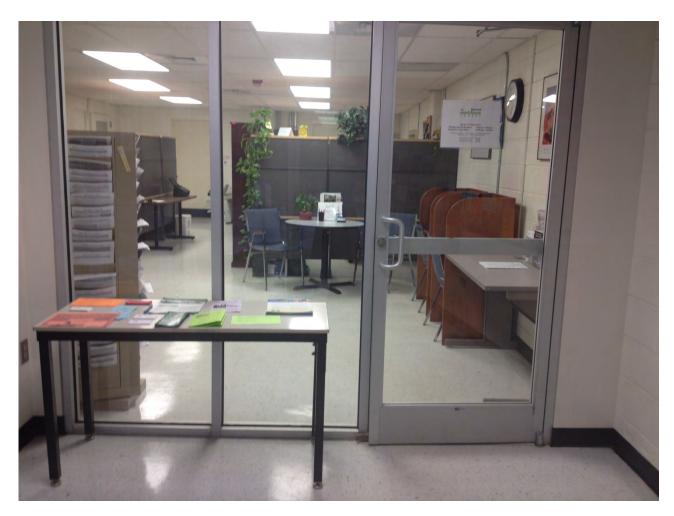
NCWorks Career Center – Spruce Pine

200 Mayland Drive Spruce Pine, NC 28777

### NCWorks Career Center: Spruce Pine Outside



# NCWorks Career Center: Spruce Pine Front Door/Entrance

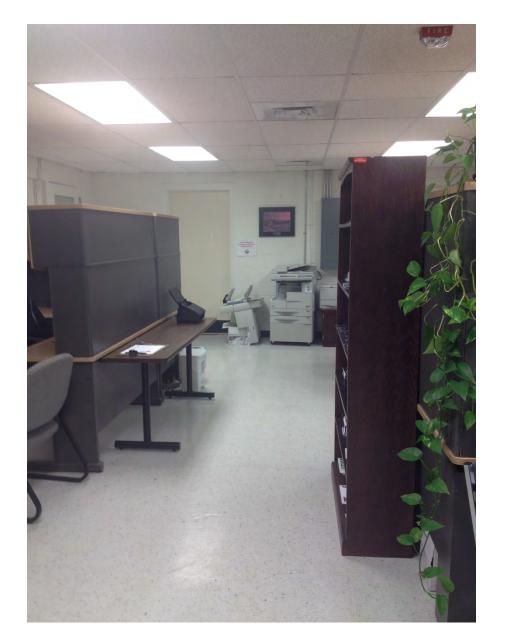


### **NCWorks Career Center: Spruce Pine**

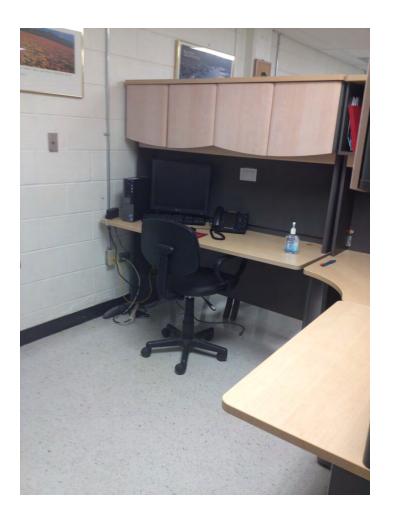
Resource Area (staff office area in background)



NCWorks Career
Center:
Spruce Pine
Staff Office Area



### NCWorks Career Center: Spruce Pine Staff Office Area





NCWorks Career Center: Boone - Facts & Figures 130 Poplar Grove Road Connector, Boone, NC 28607 (828) 265-5385

#### **Facility Costs**

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	HCWDB		\$45,000	
Electricity	Watauga County		\$0.00	Included in rent
Phone (Local land line, long distance, line charges, fax line)	DWS		\$2,500.00	
Phone (Long Distance if different)	N/A		\$0.00	
Internet Services	DWS		\$9,300.00	
Heating Fuel (if different from Electric)	N/A		\$0.00	
Water, Sewer, Garbage	Watauga County/Town of Boone		\$0.00	Included in rent
Facility Cleaning	Watauga County		\$0.00	Included in rent
Other (Specify)			\$0.00	
<b>Grand Total Annual Costs</b>			\$56,800.00	

#### **Staffing Information**

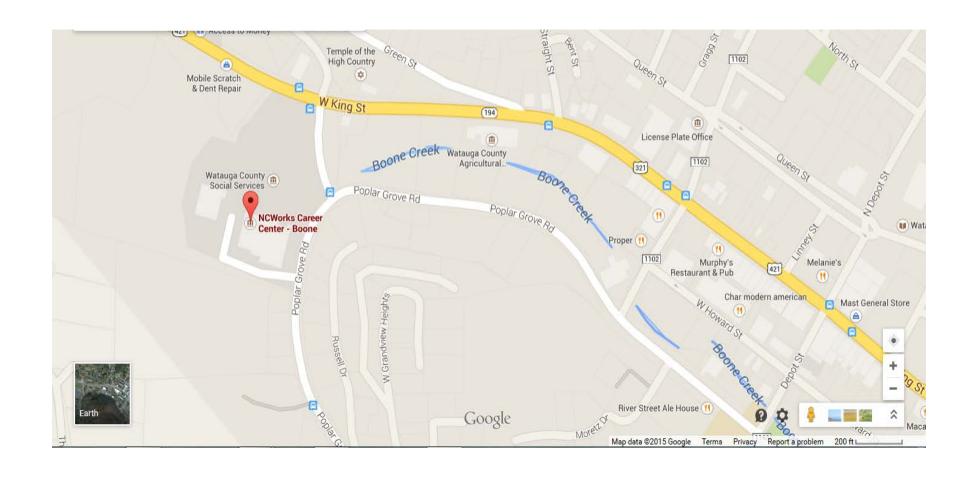
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIA Adult/DW staff	Monday – Friday	1	Case management, training assistance, career counseling, follow-up services.
WIA Youth	Monday - Friday	1	Youth (training assistance, supportive services, counseling)
DWS	Monday - Friday	4	All DWS services provided
Caldwell Community College & Technical Institute	Tuesday	1	Assistance with workshops
Caldwell Community College & Technical Institute Small Business Center	Tuesday, Wednesday, Thursday	1	Assistance with small business issues and start ups
Winston-Salem Urban League	Monday - Friday	1	Provides assistance with the Welcome Function at the Center

<sup>\*</sup>DSS services are available next door.

#### **Center Hours:**

Monday - Thursday 8:00 am-5:00 pm; Friday 8:00am - 12:00 noon





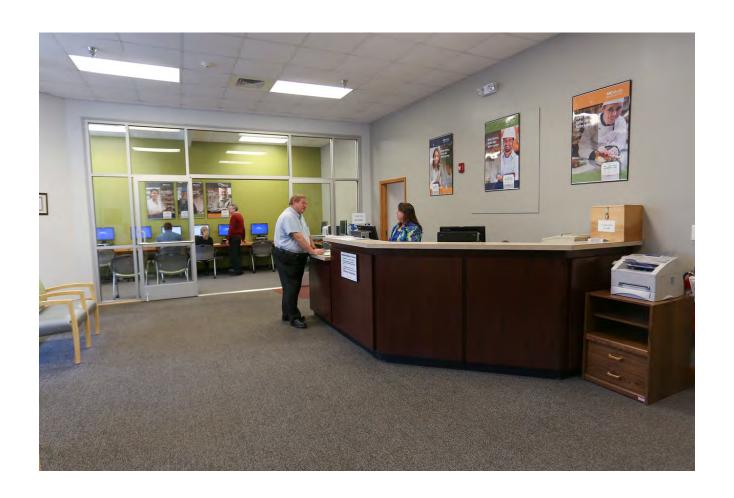
NCWorks Career Center - Boone

130 Poplar Grove Road Connector Boone, NC 28607

# NCWorks Career Center: Boone Outside



# NCWorks Career Center: Boone Greeter Area/Waiting Area



#### NCWorks Career Center: Boone Resource Area



### NC Works Career Center: Boone Resource Area



### NCWorks Career Center: Wilkesboro - Facts & Figures 103 Call Street Extension, Wilkesboro, NC (336) 651-2540

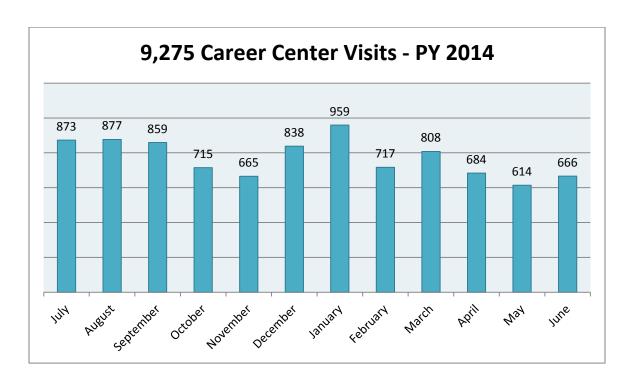
#### **Facility Costs**

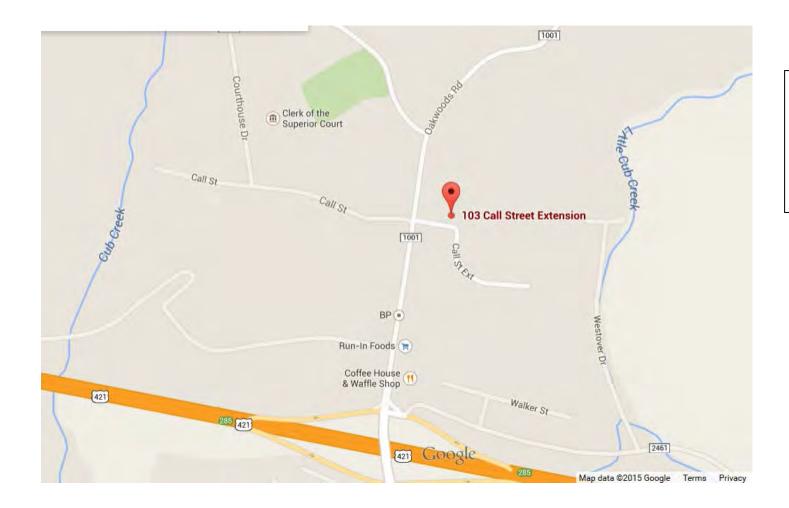
Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	DWS		\$93,852.00	
Electricity	DWS	Duke Energy	\$7,141.56	
Phone (Local Land Line)	HCWDB	Wilkes Comm.	\$9,000.00	Includes a \$90 fee for Business Quick Link
Phone (Long Distance if different)	N/A		\$0.00	
Internet Services	WIA	Wilkes Comm.	\$3,468.00	
Heating Fuel (if different from Electric)	N/A		\$0.00	
Water and Sewer	DWS	Town of Wilkesboro	\$312.00	
Trash Removal	DWS	Town of Wilkesboro	\$96.00	
Facility Cleaning	DWS	Watco, Inc.	\$6,000.00	
Other (Specify)			\$0.00	
<b>Grand Total Annual Costs</b>			\$119,869.56	

#### **Staffing Information**

On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
DWS	Monday - Friday	7	All DWS services provided
WIA Adult/DW staff & Business Services staff	Monday - Friday	5	Case management, training assistance, career counseling, follow-up services, business services
WIA Youth	Monday – Friday	1	Youth (training assistance, supportive services, counseling)
Northwestern Regional Housing Authority	Monday - Friday	1	Home Protection Program (foreclosure prevention assistance)
Wilkes Community College (HRD)	Monday - Friday	2	Employability classes/lab (resume prep assistance, interview skills practice, job search assistance, assessments, etc.
Winston-Salem Urban League	Monday - Wednesday	1	Older Worker training program

<u>Center Hours:</u> Monday - Friday 8:00-5:00





NCWorks Career Center - Wilkesboro

103 Call Street Extension Wilkesboro, NC

## NCWorks Career Center: Wilkesboro Outside



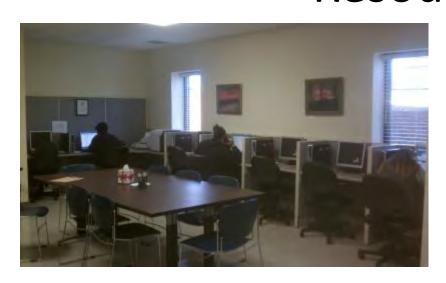


# NCWorks Career Center: Wilkesboro Greeter Area/Waiting Area





#### NCWorks Career Center: Wilkesboro Resource Area







# NC Works Career Center: Wilkesboro Classroom





### NCWorks Career Center: Burnsville - Facts & Figures 1040 East US Highway 19E, Suite L, Burnsville, NC (828) 682-6618

#### **Facility Costs**

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	WIA	Farrell Hughes	\$19,200.00	
Electricity	WIA	French Broad	\$2,400.00	
Phone (Local Land Line)	DWS	Frontier	\$4,200.00	
Phone (Long Distance if different)	N/A			
Internet Services (T1 line)	DWS	Country Cable	\$11,725.00	
Internet Services (wireless)	WIA	Country Cable	\$1,025.00	
Cell phones tied to this location	WIA	Verizon Wireless	\$1,440.00	
Heating Fuel (if different from Electric)	N/A		\$0.00	
Water, Sewer, Garbage	N/A		\$0.00	
Facility Cleaning	WIA	Marine Jones	\$5,400.00	
Other (Specify) Copier Rental	DWS		\$2,544.00	
<b>Grand Total Annual Costs</b>			\$47,934.00	

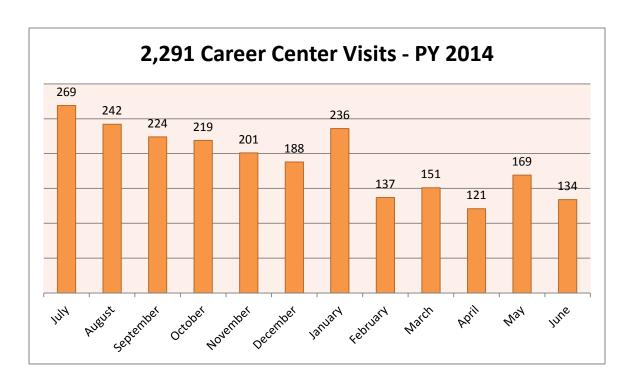
#### **Staffing Information**

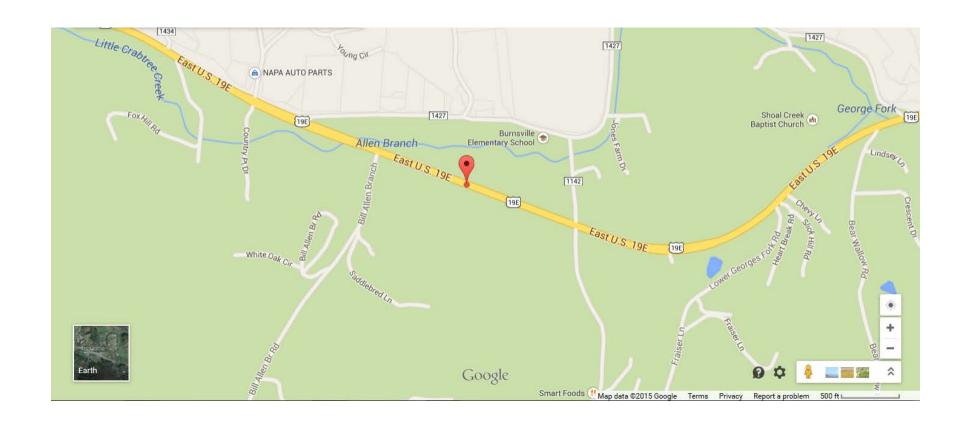
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIA Adult/DW staff	Monday - Friday	1.5	Case management, training assistance, career counseling, follow-up services, business services
WIA Youth	Monday - Friday	1	Youth services (training assistance, supportive services, counseling)
DWS	Monday, Tuesday, Thursday	1	All DWS services available
Vocational Rehabilitation	Monday, Wednesday, Friday	1	All VR services available
Mayland Community College - HRD	Monday (9-12)	1	Assists customers in the resource area and holds classes on-site

The WIA Director, DWS Manager, and Business Services Representative are available on-site as needed.

#### **Center Hours:**

Monday - Thursday 8:30-5:00 (closed for lunch 12-1)





NCWorks Career Center - Burnsville

1040 East US Highway 19E, Suite L Burnsville, NC

# NCWorks Career Center: Burnsville Outside



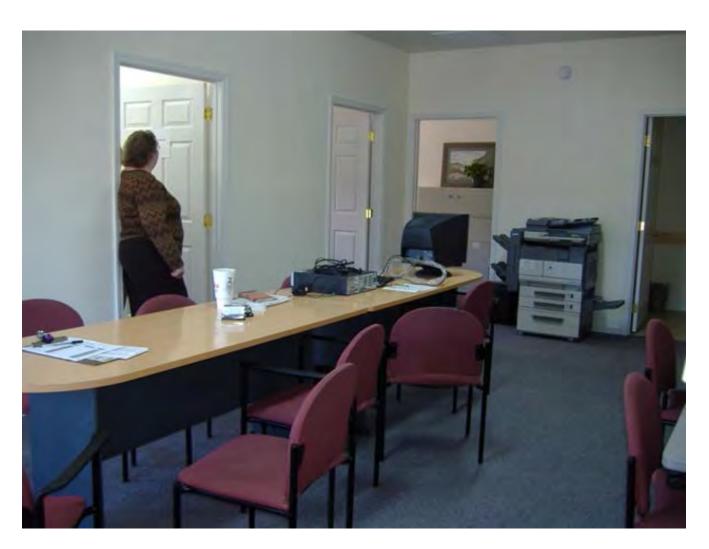
# NCWorks Career Center: Burnsville Resource Area



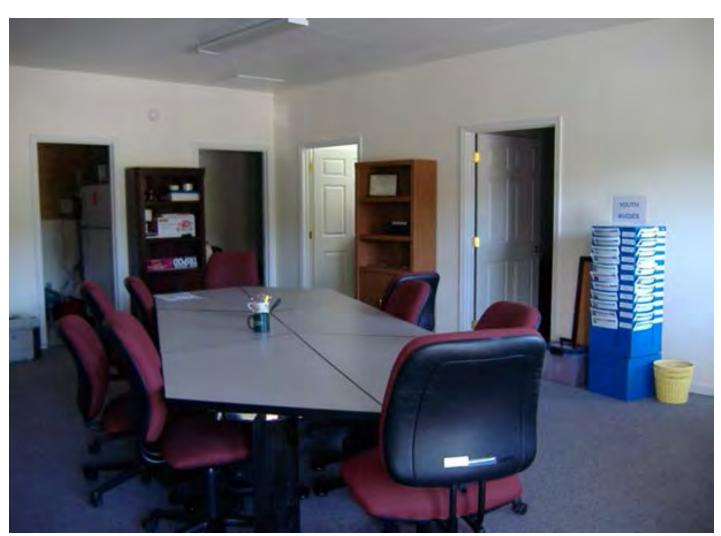
# NCWorks Career Center: Burnsville Main Entrance/Resource Area



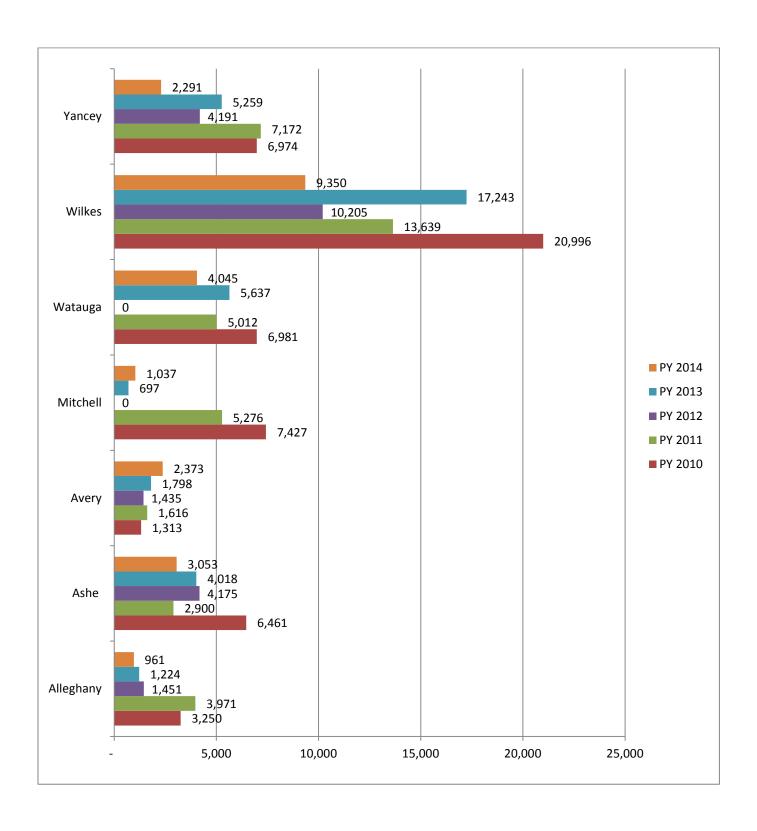
### NCWorks Career Center: Burnsville Staff Offices/Resource Area



# NCWorks Career Center: Burnsville Staff Offices/Conference Area



### High Country Workforce Center Traffic Numbers Five Year Overview



### High Country Workforce Center Traffic Numbers Five Year Overview - Region Totals

