

HCWDB Career Center Analysis



NCWorks Career Center: Sparta - Facts & Figures

115 Atwood Street, Sparta, NC (336) 372-9675

Located in the Alleghany County Public Library

Facility Costs

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	Alleghany County Library		\$0.00	
Electricity	Alleghany County Library		\$0.00	
Phone (<i>Local land line</i>)	WIOA	Skyline Membership	\$2,503.00	
Phone (<i>Long Distance if different</i>)	WIOA	AT&T	\$820.00	
Internet Services	WIOA	WCC	\$0.00	
Heating Fuel (<i>if different from Electric</i>)	Alleghany County Library		\$0.00	
Water, Sewer, Garbage	Alleghany County Library		\$0.00	
Facility Cleaning	Alleghany County Library		\$0.00	
Other (Specify)			\$0.00	
Grand Total Annual Costs			\$3,323.00	

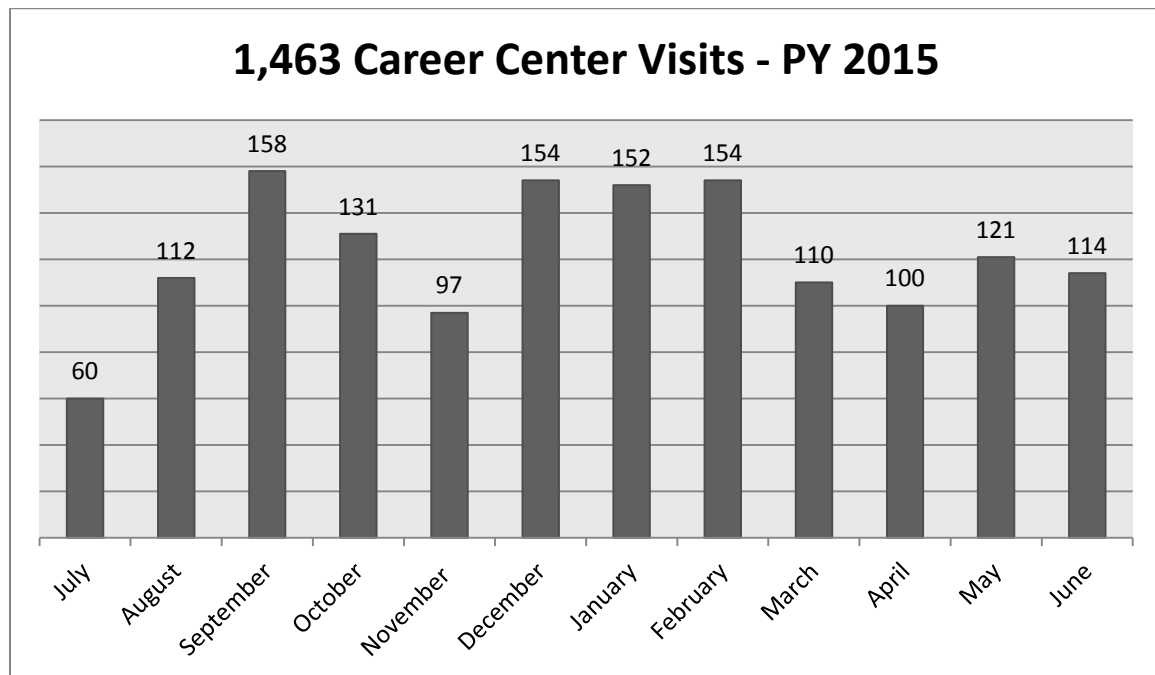
Staffing Information

On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIOA Adult/DW	Tuesday &/or Thursday	1	Case management, training assistance, career counseling, follow-up services, business services
WIOA Youth	Tuesday &/or Thursday	1	Youth (training assistance, supportive services, counseling)
DWS	Tuesday & Thursday	1	All DWS services provided

The WIOA Director and DWS Manager are available on-site as needed.

Center Hours:

Tuesday & Thursday 8:30-5:00 (closed for lunch 12-1)





NCWorks Career
Center - Sparta
115 Atwood Street
Sparta, NC

NCWorks Career Center: Jefferson - Facts & Figures

Ashe Community Central, 626 Ashe Central School Road, Unit 6, Jefferson, NC
(336) 982-5627

Facility Costs

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	WIOA	Ashe Community Central	\$8,638.00	
Electricity	Included in rent		\$0.00	
Phone (<i>4 local land lines & fax</i>)	WIOA	Ashe Co. Skyline	\$3,945.00	
Phone (<i>Long Distance if different</i>)	WIOA	AT&T	\$416.00	
Internet Services	Included in rent		\$0.00	
Heating Fuel (<i>if different from Electric</i>)	Included in rent		\$0.00	
Water, Sewer, Garbage	Included in rent		\$0.00	
Facility Cleaning	Included in rent		\$0.00	
Other (Specify)			\$0.00	
Grand Total Annual Costs			\$13,414.00	

Staffing Information

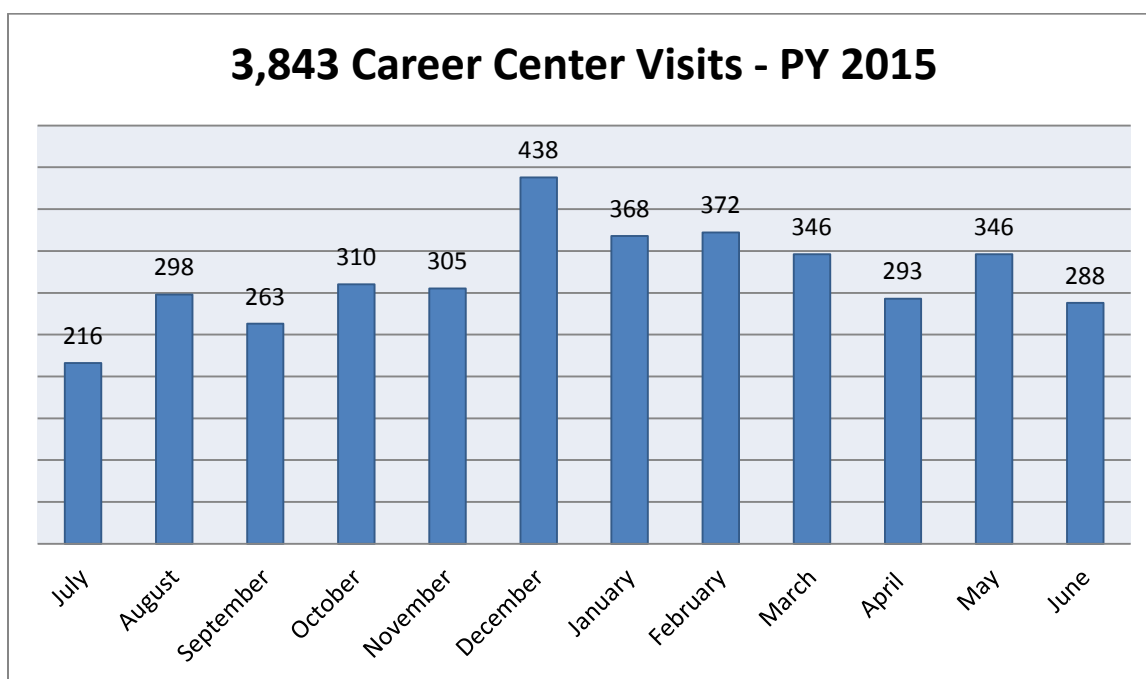
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIOA Adult/DW	Mon, Wed, Friday	1	Case management, training assistance, career counseling, follow-up services, business services
WIOA Youth	Mon, Wed, Friday	1	Youth (training assistance, supportive services, counseling)
TAA	Wed, Friday	1	TAA services provided
DWS	Mon, Wed, Friday	1	Wagner-Peyser services are provided
Wilkes Community College HRD	12 hours/week	1	Assists customers in the resource area and hold classes on-site
SCSEP	20 hours/week	1	Provides assistance for the Welcome Function of the center

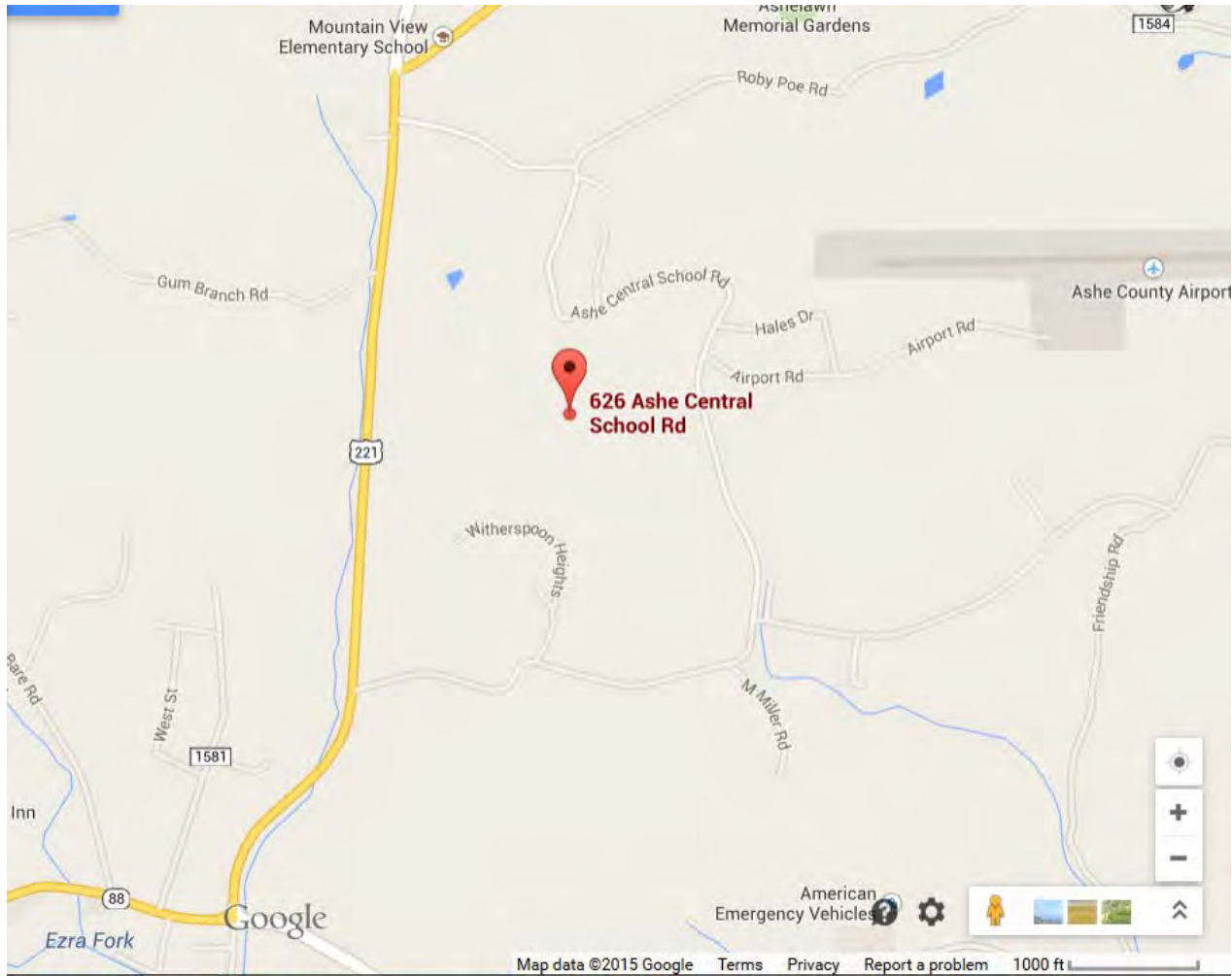
The WIOA Director and DWS Manager are available on-site as needed.

**DSS services are available within the building.*

Center Hours:

Monday, Wednesday, Friday 8:00-5:00 (closed for lunch 1-2)





NCWorks Career Center –
Jefferson

626 Ashe Central School Road
Jefferson, NC 28640

NCWorks Career Center: Newland - Facts & Figures

428 Pineola Street, Newland, NC (828) 737-5419

Facility Costs

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	WIOA	Blackburn Building	\$9,600.00	
Electricity	WIOA	Mountain Electric	\$2,400.00	
Phone (<i>Local land line, long distance, line charges, fax line</i>)	DWS		\$1,350.00	
Phone (<i>Long Distance if different</i>)	N/A		N/A	
Internet Services	DWS		\$8,640.00	
Heating Fuel (<i>if different from Electric</i>)	N/A		\$0.00	
Water, Sewer, Garbage	WIA	Town of Newland	\$240.00	
Facility Cleaning	WIA	Marine Jones	\$5,400.00	
Other (Specify) Copier Rental	WIA	Advanced Business Equipment	\$2,376.00	
Grand Total Annual Costs			\$30,006.00	

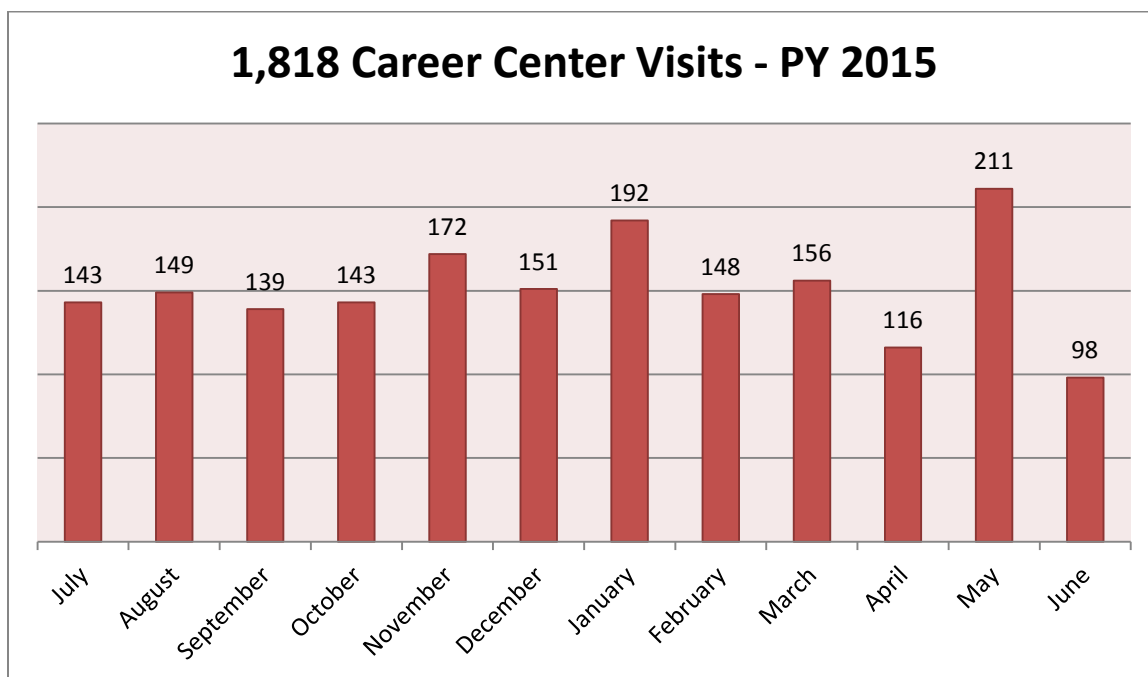
Staffing Information

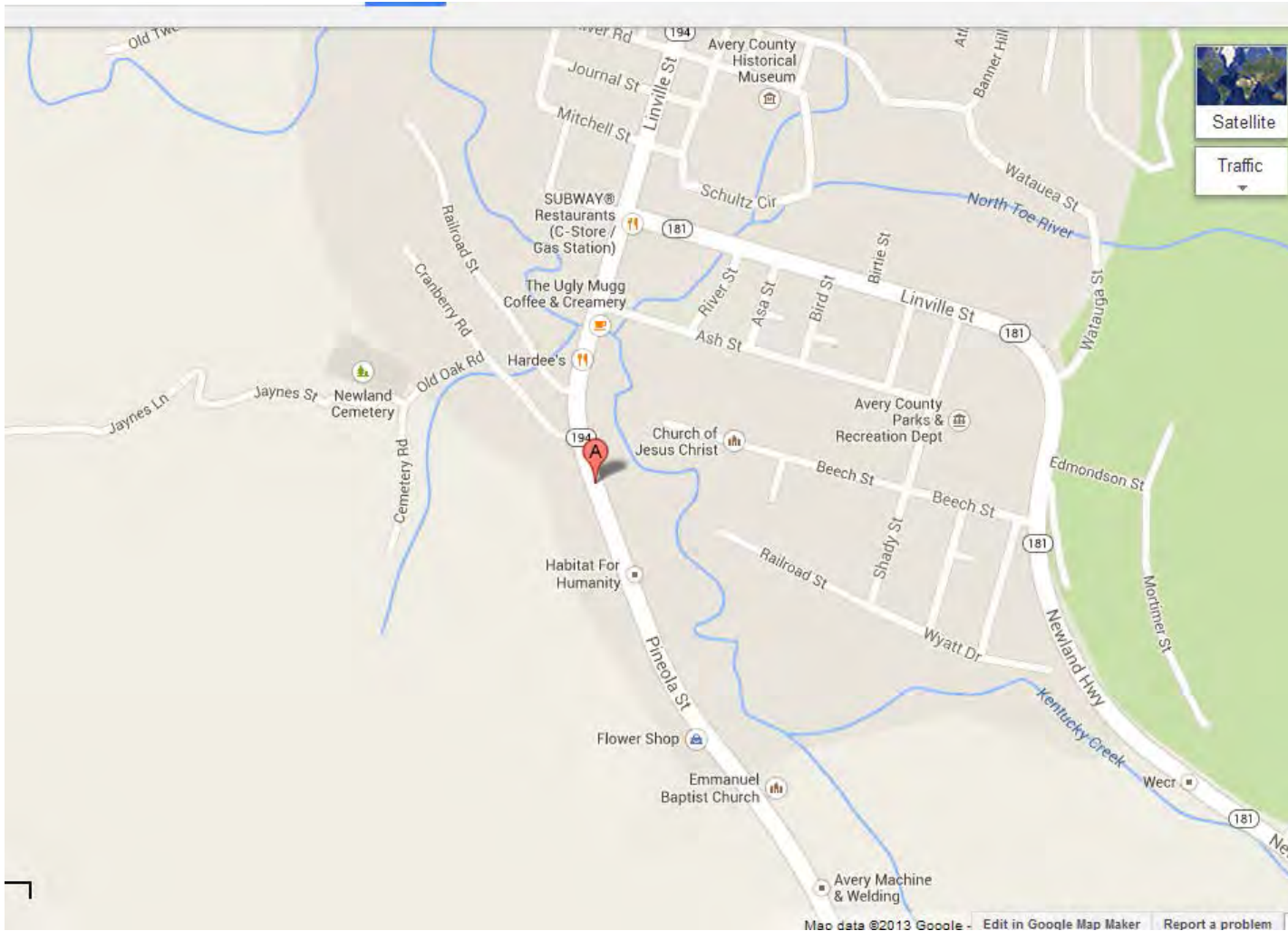
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIOA Adult/DW case manager	Monday - Friday	1.5	Case management, training assistance, career counseling, follow-up services.
WIOA Youth	Tuesday & Thursday	1	Youth (training assistance, supportive services, counseling)
DWS	Monday - Friday	1	All DWS services provided

The WIOA Director, DWS Manager, and Business Services Representative are available on-site as needed. Mayland Community College HRD on-site services vary.

Center Hours:

Monday - Thursday 8:30-5:00 (closed for lunch 12-1); Friday 8:30-12:00 noon.





Avery County
Career Center
428 Pineola Street
Newland, NC

NCWorks Career Center: Spruce Pine - Facts & Figures

Mayland Community College Campus

200 Mayland Drive, Spruce Pine, NC 28777 (828) 766-1195

Facility Costs

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	MCC		\$0.00	
Electricity	MCC		\$0.00	
Phone (<i>Local land line, long distance, line charges, fax lines</i>)	MCC		\$0.00	
Phone (<i>Long Distance if different</i>)			\$0.00	
Internet Services	MCC		\$0.00	
Heating Fuel (<i>if different from Electric</i>)	MCC		\$0.00	
Water, Sewer, Garbage	MCC		\$0.00	
Facility Cleaning	MCC		\$0.00	
Other (Specify)			\$0.00	
Grand Total Annual Costs			\$0.00	

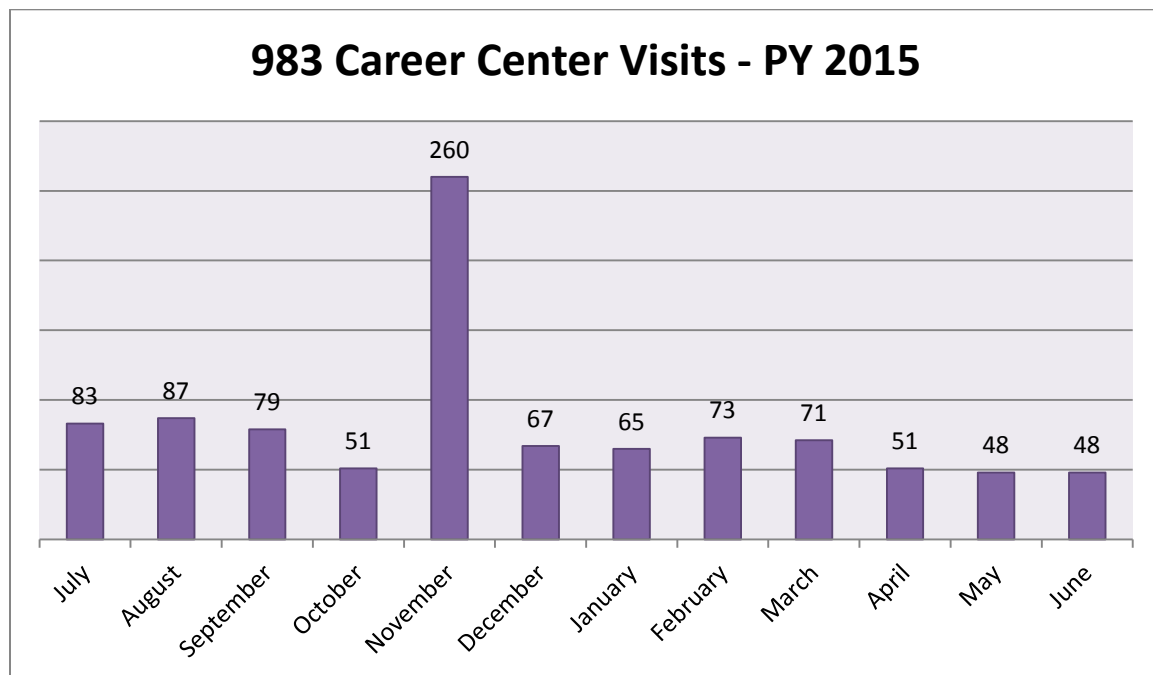
Staffing Information

On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIOA Adult/DW/Youth	Monday & Wednesday	1	Case management, training assistance, career counseling, follow-up services, youth services(training assistance, supportive services, counseling)

The WIOA Director, DWS Manager, and Business Services Representative are available on-site as needed.

Center Hours:

Monday & Wednesday 8:00-5:00 (closed for lunch 12-1)





NCWorks Career Center – Spruce Pine

200 Mayland Drive
Spruce Pine, NC 28777

NCWorks Career Center: Boone - Facts & Figures

130 Poplar Grove Road Connector, Boone, NC 28607 (828) 265-5385

Facility Costs

Facility Costs	Responsible Partner Agency	Vendor/Business	Annual Cost	Comments
Rent	HCWDB		\$45,000	
Electricity	Watauga County		\$0.00	Included in rent
Phone (<i>Local land line, long distance, line charges, fax line</i>)	DWS		\$2,500.00	
Phone (<i>Long Distance if different</i>)	N/A		\$0.00	
Internet Services	DWS		\$9,300.00	
Heating Fuel (<i>if different from Electric</i>)	N/A		\$0.00	
Water, Sewer, Garbage	Watauga County/Town of Boone		\$0.00	Included in rent
Facility Cleaning	Watauga County		\$0.00	Included in rent
Other (Specify)			\$0.00	
Grand Total Annual Costs			\$56,800.00	

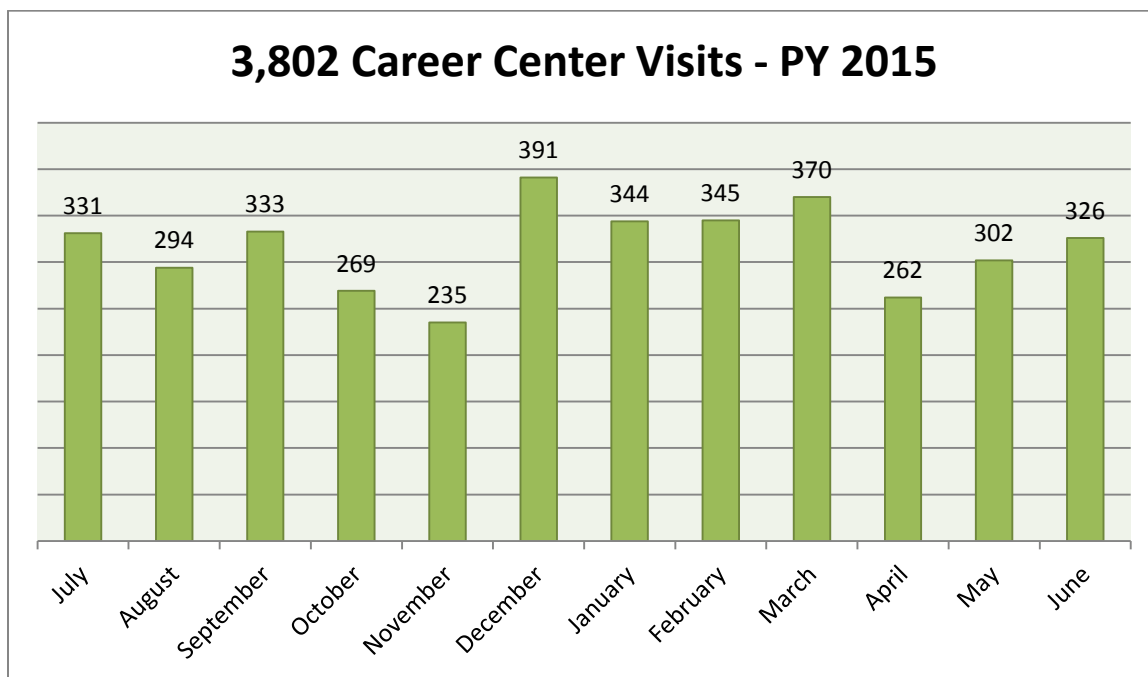
Staffing Information

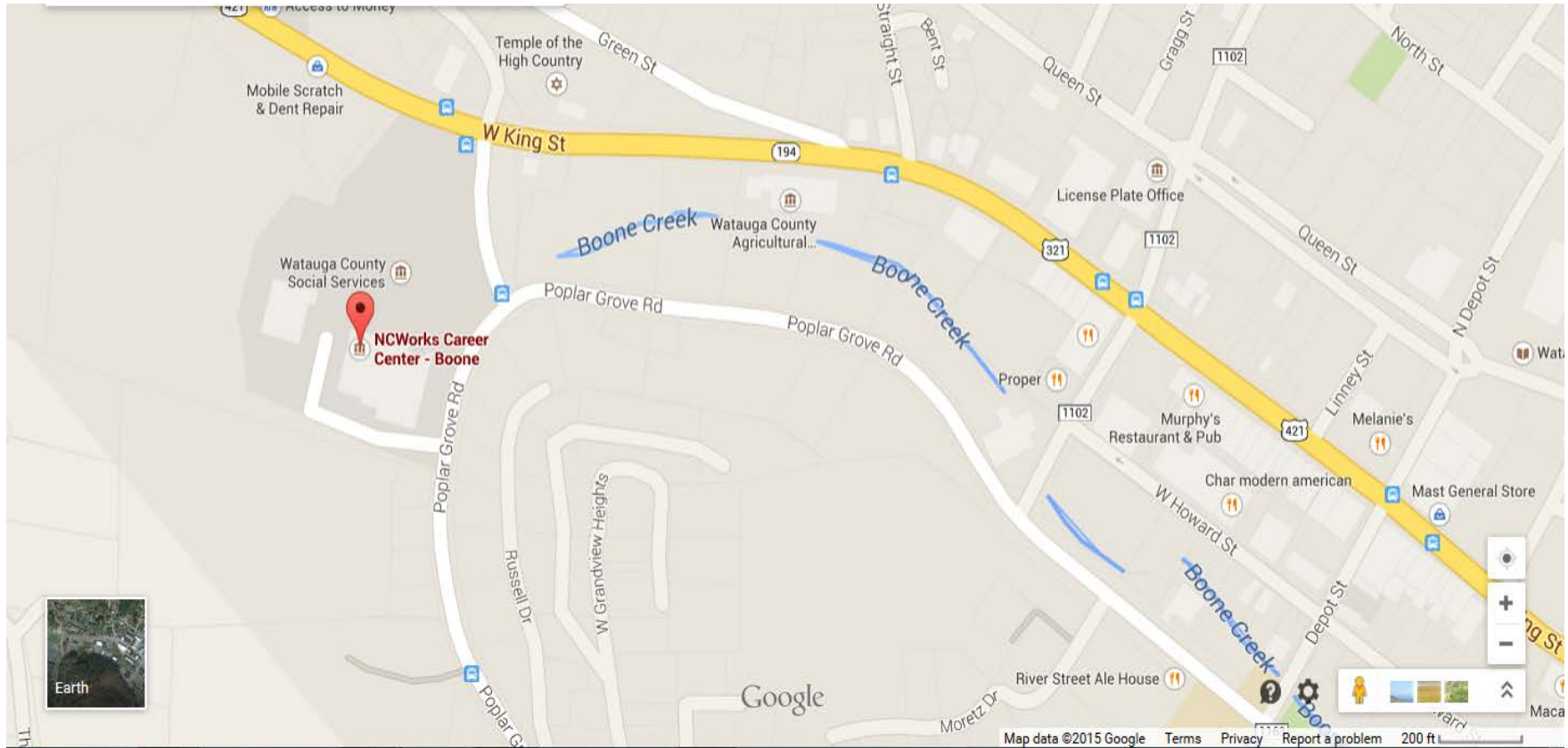
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIOA Adult/DW staff	Monday - Friday	1	Case management, training assistance, career counseling, follow-up services.
WIOA Youth	Monday - Friday	1	Youth (training assistance, supportive services, counseling)
DWS	Monday - Friday	3	All DWS services provided
Caldwell Community College & Technical Institute - HRD	½ day/week	1	Assistance with workshops
SCSEP	20 hours/week	1	Provides assistance with the Welcome Function at the Center

**DSS services are available next door.*

Center Hours:

Monday - Thursday 8:00 am-5:00 pm; Friday 8:00am - 12:00 noon





NCWorks Career Center – Boone
130 Poplar Grove Road Connector
Boone, NC 28607

NCWorks Career Center: Wilkesboro - Facts & Figures

103 Call Street Extension, Wilkesboro, NC (336) 651-2540

Facility Costs

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	DWS		\$93,852.00	
Electricity	DWS	Duke Energy	\$7,141.56	
Phone (<i>Local Land Line</i>)	HCWDB	Wilkes Comm.	\$9,000.00	Includes a \$90 fee for Business Quick Link
Phone (<i>Long Distance if different</i>)	N/A		\$0.00	
Internet Services	WIOA	Wilkes Comm.	\$3,468.00	
Heating Fuel (<i>if different from Electric</i>)	N/A		\$0.00	
Water and Sewer	DWS	Town of Wilkesboro	\$312.00	
Trash Removal	DWS	Town of Wilkesboro	\$96.00	
Facility Cleaning	DWS	Watco, Inc.	\$6,000.00	
Other (Specify)			\$0.00	
Grand Total Annual Costs			\$119,869.56	

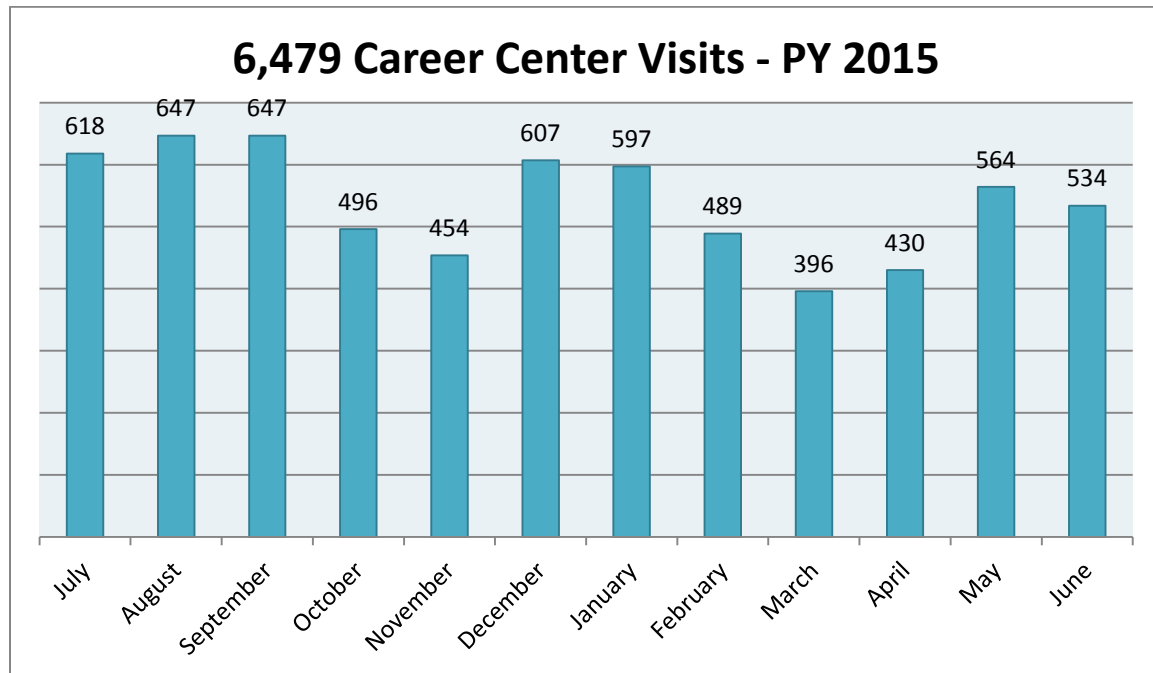
Staffing Information

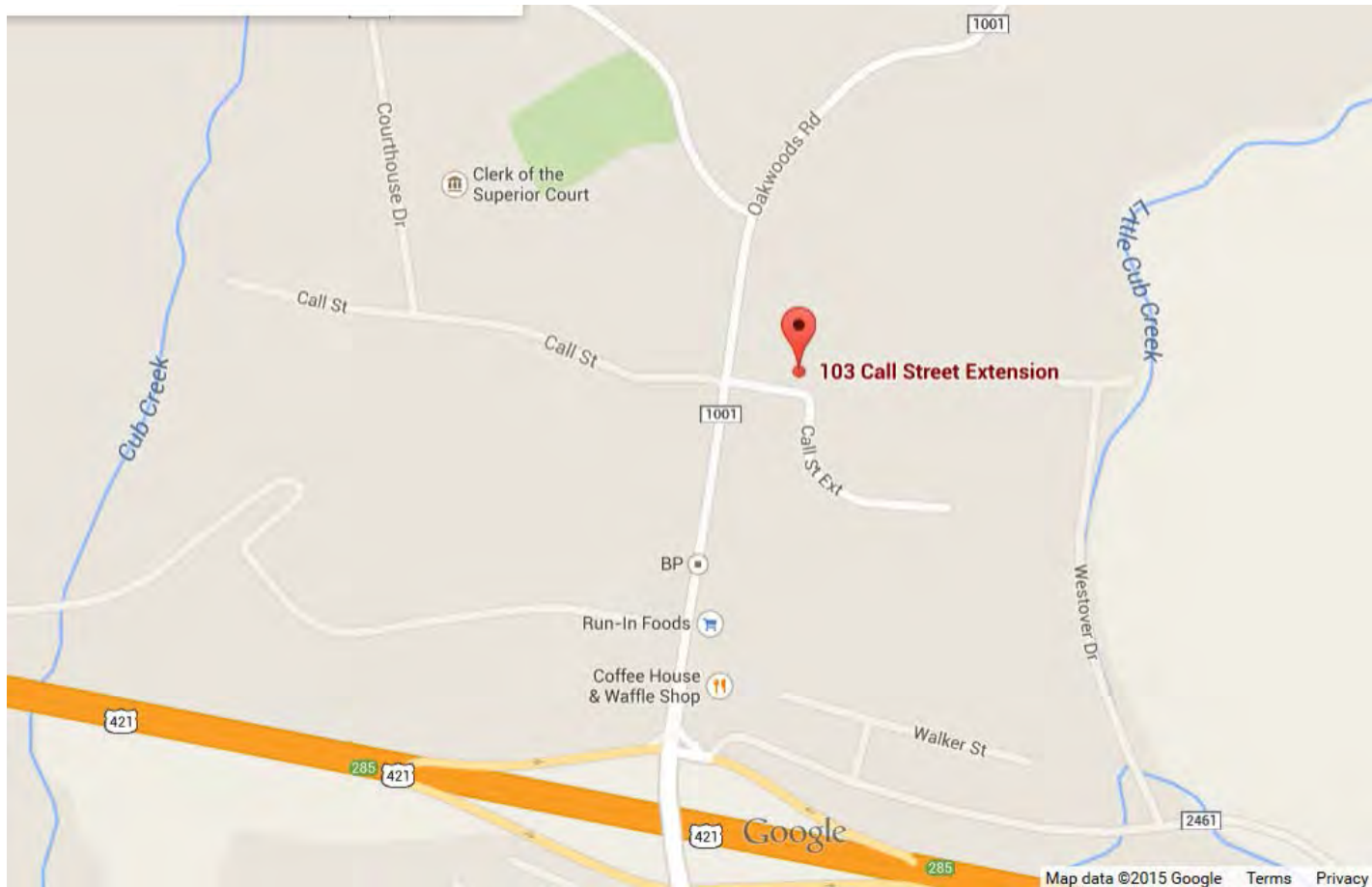
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
DWS	Monday - Friday	5	All DWS services provided
WIOA Adult/DW staff	Monday - Friday	1	Case management, training assistance, career counseling, follow-up services, business services
WIOA Youth	Monday - Friday	1	Youth (training assistance, supportive services, counseling)
Wilkes Community College (HRD)	12 hours/week	1	Employability classes/lab (resume prep assistance, interview skills practice, job search assistance, assessments, etc.
SCSEP	20 hours/week	1	Older Worker training program

WIOA Business Services staff is based out of this office; however, hours in the center vary.

Center Hours:

Monday - Friday 8:00-5:00





NCWorks Career
Center - Wilkesboro

103 Call Street
Extension
Wilkesboro, NC

NCWorks Career Center: Burnsville - Facts & Figures

1040 East US Highway 19E, Suite L, Burnsville, NC (828) 682-6618

Facility Costs

Facility Costs	Responsible Partner Agency	Vendor/ Business	Annual Cost	Comments
Rent	WIOA	Farrell Hughes	\$19,200.00	
Electricity	WIOA	French Broad	\$2,400.00	
Phone (<i>Local Land Line</i>)	DWS	Frontier	\$4,200.00	
Phone (<i>Long Distance if different</i>)	N/A			
Internet Services (T1 line)	DWS	Country Cable	\$11,725.00	
Internet Services (wireless)	WIOA	Country Cable	\$1,025.00	
Heating Fuel (<i>if different from Electric</i>)	N/A		\$0.00	
Water, Sewer, Garbage	N/A		\$0.00	
Facility Cleaning	WIOA	Marine Jones	\$5,400.00	
Other (Specify) Copier Rental	DWS		\$2,544.00	
Grand Total Annual Costs			\$46,494.00	

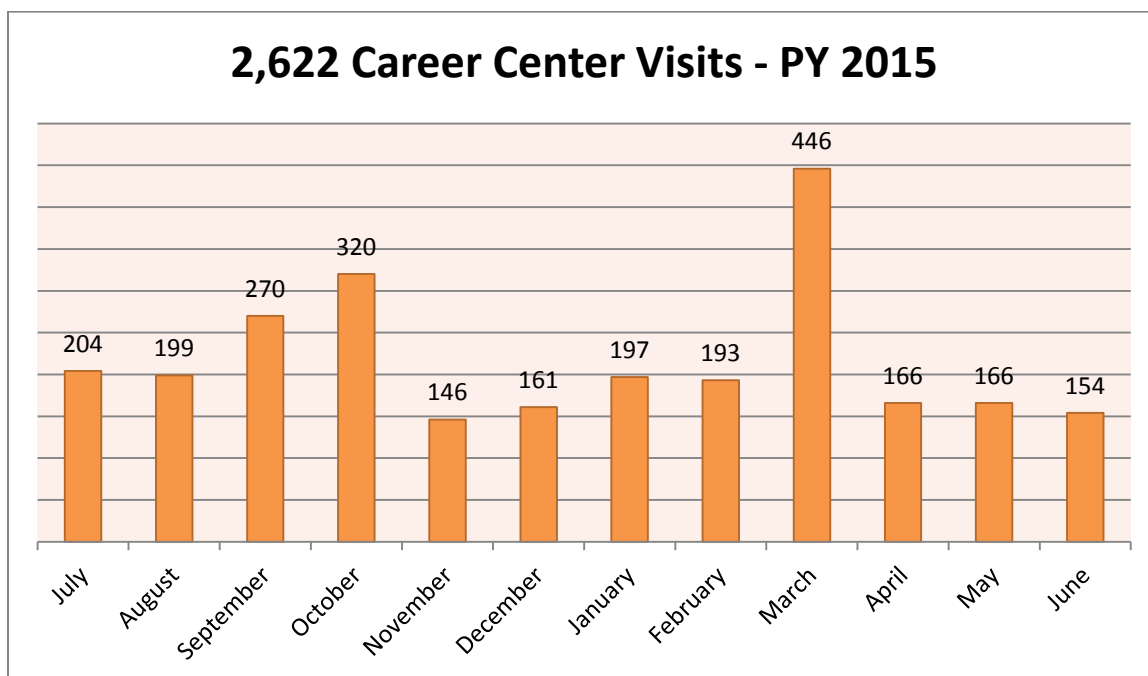
Staffing Information

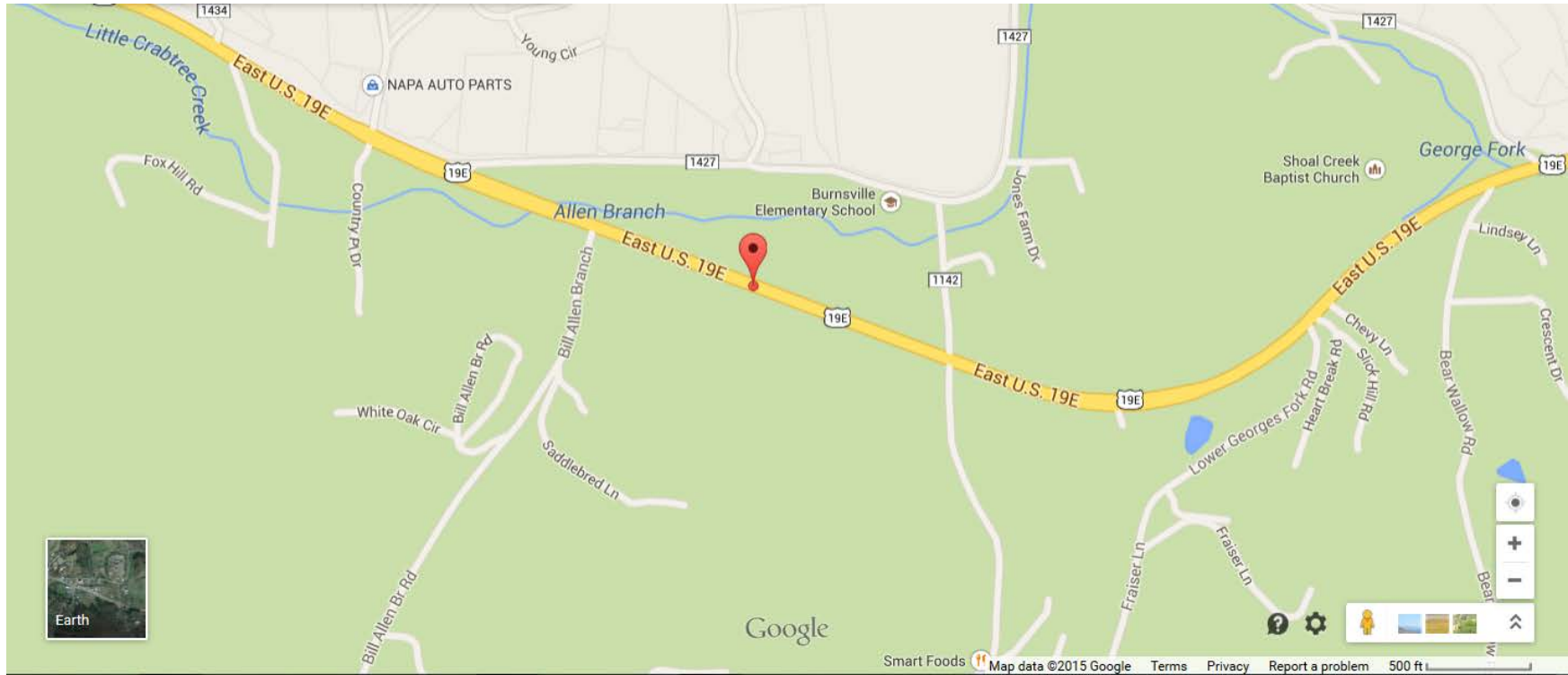
On-Site Partners	Days/Week On-site	Number of Staff On-Site	Services Provided
WIOA Adult/DW staff	Monday - Friday	2	Case management, training assistance, career counseling, follow-up services, business services
WIOA Youth	Monday - Friday	1.5	Youth services (training assistance, supportive services, counseling)
DWS	Monday, Tuesday, Thursday	1	All DWS services available
Mayland Community College - HRD	Varies	1	Assists customers in the resource area and holds classes on-site

The WIOA Director, DWS Manager, and Business Services Representative are available on-site as needed.

Center Hours:

Monday - Thursday 8:30-5:00 (closed for lunch 12-1) Friday: open by appointment



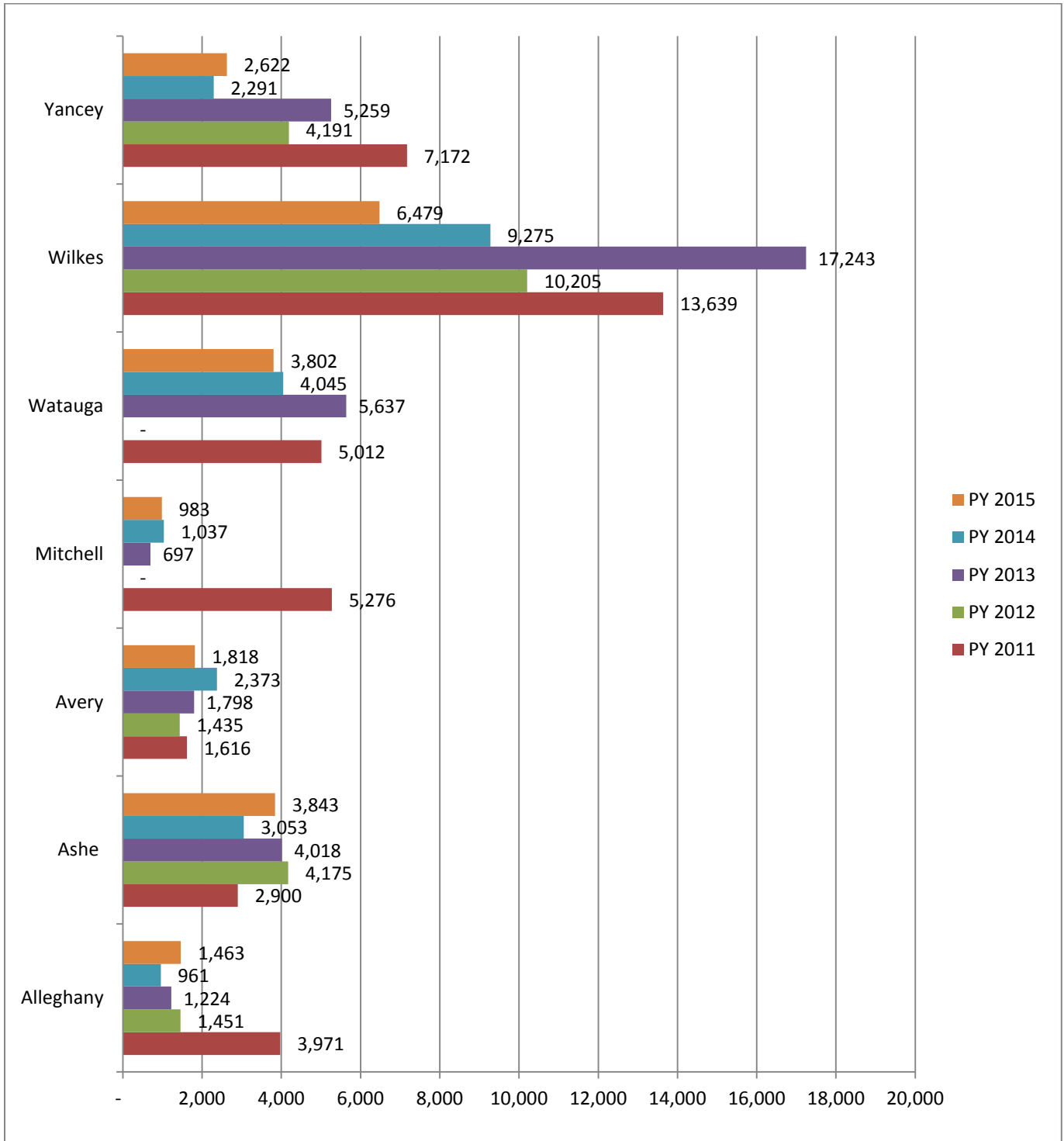


NCWorks Career Center – Burnsville

1040 East US Highway 19E, Suite L
Burnsville, NC

High Country Workforce Center Traffic Numbers

Five Year Overview



High Country Workforce Center Traffic Numbers

Five Year Overview – Region Totals

